

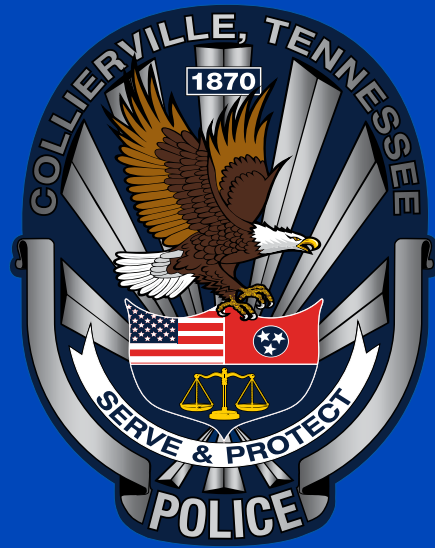


2025

# Annual Report

Collierville Police Department  
[colliervillepolice.org](http://colliervillepolice.org)





**Chief of Police**  
Dale Lane

**Assistant Chief**  
David Townsend

**Chief Inspector**  
Kenneth Rowlett

**Inspectors**  
Mike Albonetti  
Matt Anderson  
Ben Wardlow  
Chris Rossie

**Project Design & Management**  
Liza Bryson, Associates P&D  
Assistant Chief David Townsend

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### Dale Lane

*Chief of Police, Public Safety Executive*

Chief Lane is a law enforcement leader with over 38 years of public safety experience. His career is marked by a deep-seated commitment to operational excellence and a strategic approach to community safety. He has dedicated over two decades to senior leadership roles, ensuring the safety of the Mid-South through rigorous standards and proactive partnerships.

#### Professional Evolution & Command

Chief Lane's career began in 1987 with the Millington Police Department before he joined the Shelby County Sheriff's Office in

1989. Rising to the rank of Chief Inspector, he held pivotal command positions, including leading the Shelby County Sheriff's Office **S.W.A.T. Team**, the **Metro Gang Unit**, and the **Street Crimes Unit**. His expertise in high-risk operations led to his appointment as the **Director of Homeland Security and Emergency Management** for Shelby County (2014–2018) and later as the **Chief of Safety and Security** for the Memphis Area Transit Authority (MATA).

#### National Security & Elite Training

Chief Lane served as an associate member of the **Joint Terrorism Task Force (JTTF)** and was a member of the Governor's Law Enforcement Counter-Terrorism Support Element. He has completed some of the industry's most prestigious training:

- **FBI National Academy Graduate** (Session 226)
- **U.S. Secret Service** National Threat Assessment and Dignitary Protection Schools
- **World Safety Organization** Certified Safety Executive (2019)

#### Academic Excellence & Community Leadership

Rooted in the belief that effective policing requires continuous education, Chief Lane holds a **Master of Science in Operations Management** from the University of Arkansas, a Bachelor's in Organizational Management from Crichton College, and an Associate degree in Criminal Justice.

In 2025, he was honored with the prestigious **H.R. Houston Award** from Leadership Collierville. This accolade underscores his success in fostering a culture of trust and collaboration between the police department, local businesses, and residents. Today, Chief Lane continues to lead with an unwavering mission: to provide a safe, secure, and transparent environment for the entire Collierville community.



***Forward Together...***

**in partnership with the businesses and residents of the Town of Collierville to provide a safe and secure environment.**

# LEADERSHIP MODEL OF THE **COLLIERVILLE POLICE** **DEPARTMENT**

## What We Do

Deliver results with excellence.

## Our Purpose

The purpose of the Collierville Police Department is to serve our community by enhancing public safety, suppressing crime, and reducing the fear of crime through professional law enforcement services and programs.

## Our Vision

Our vision is to be a premier law enforcement agency that models excellence in all we do by building partnerships, improving trust, reducing crime, and improving the quality of life for our community.

## Our Mission

It is the mission of the Collierville Police Department to safeguard the lives and property of the people we serve with honor and integrity. We will carry out our duties with the highest ethical standards to maintain the public trust.



## Our Values

### Integrity

We will carry out our duties with honor and respect while being transparent.

### Courage

We will have the mental and moral strength to persevere and withstand danger, fear, or difficulty.

### Collaboration

We believe in community collaboration and the sum of our individual contributions achieves greater results.

### Respect

We advocate for diversity and welcome individual perspectives, backgrounds, and opinions.

### Innovation

We promote an environment of creativity, calculated risks, and continuous improvement.



## Our Strategies

Institutionalize Community Policing throughout the organization by:

- Transforming CPD culture
- Building community partnerships at every level

Approaching every person and situation with a problem-solving mentality

Utilize data driven concepts/tools to deploy personnel and resources

Seek and acquire technology/equipment that will make us more efficient, effective, and safer

Provide the best training and professional development opportunities for the CPD personnel

Ensure that we are effectively communicating externally and internally

# ADMINISTRATIVE STAFF



**David Townsend**  
*Assistant Chief*

Assistant Chief David Townsend has served the Collierville Police Department with distinction since 1995. Prior to joining CPD, he began his law enforcement career with the Henderson County Sheriff's Office, where he worked from 1987 to 1994 as both a dispatcher and deputy.

Assistant Chief Townsend started his career at CPD as a patrol officer and, in 1996, transitioned to the Special Operations Division as a Traffic Officer. In this role, he specialized in accident reconstruction, DUI enforcement, and radar instruction.

Promoted to Lieutenant in 1999, Assistant Chief Townsend went on to serve in numerous key leadership and operational roles throughout the department. His assignments have included Traffic Unit Commander, Field Commander, 911 Communications Center Manager, Training and Public Relations Officer, and leadership positions within both the Criminal Investigations Division and the Administrative Division.

In recognition of his professionalism and dedication, Assistant Chief Townsend was nominated by his peers and selected as Collierville Police Department Officer of the Year in 2004.

In 2021, he was promoted to Major, followed by promotion to Inspector in 2022. In 2024, he was appointed Assistant Chief of Police.

Assistant Chief Townsend attended the University of Memphis, where he pursued studies in Criminal Justice, Business Administration, and Police Administration. He further developed his leadership and executive skills as a graduate of the FBI National Academy (Session 249) in 2012 and the FBI Law Enforcement Executive Development School in 2013.

In recognition of his leadership and commitment to the community, Assistant Chief Townsend received the prestigious H.R. Houston Award from Leadership Collierville in 2019. He remains deeply committed to community engagement, including proudly serving as a coach for both the Collierville Middle Dragons and West Collierville Middle Dragons cross country programs.

With more than three decades of law enforcement experience, Assistant Chief Townsend continues to uphold the highest standards of professionalism, service, and leadership in his role with the Collierville Police Department.



**Amy Simmons**  
*Administrative Supervisor*

Amy Simmons serves as the Administrative Supervisor for the Police Department, providing comprehensive administrative support to the Chief of Police, Assistant Chief, and members of the command staff. Her responsibilities include the preparation of budget documents and board reports, management of payroll and personnel files, oversight of special funds—including drug and task force accounts—and coordination of departmental purchasing.

In addition, Ms. Simmons oversees the operations of the Police Records Unit, which serves as the custodian of all official police records. This includes police reports, traffic citations, accident reports, state cases, false alarm documentation, background checks, and other related records. Under her supervision, the Records Unit ensures the proper and lawful dissemination of information to the public and other agencies as required. The unit is also responsible for submitting TIBRS crime data to the Tennessee Bureau of Investigation on a weekly basis.

The Records Unit further includes an Accounting Technician who facilitates all departmental purchases, ensuring compliance with established policies and procedures. Through her leadership and attention to detail, Ms. Simmons plays a vital role in supporting departmental operations and maintaining the integrity of administrative and records functions.



# DEPARTMENTAL ACCOMPLISHMENTS



In November, the Collierville Citizens Police Association hosted the 4th Annual Back the Blue Banquet at Ridgeway Country Club. The CPD Ceremonial Unit proudly presented the colors as Angie Garvey delivered a beautiful rendition of the National Anthem. Guests enjoyed an excellent dinner, followed by remarks from guest speaker Darrell Greene of FOX13 News, who did a fantastic job engaging the audience. We extend our sincere appreciation to the CCPA, the Board of Mayor and Aldermen, and our community for their continued support of the men and women of the Collierville Police Department.

Thanks to the generous support of **Landers Ford and Central Church**, the Collierville Police Classic Car Show continues to thrive as a successful community event, **raising approximately \$30,000 in September 2025** to support local education through the Collierville Education Foundation.



In June 2025, Captain Samuel Draper graduated from the prestigious FBI National Academy in Quantico as a member of Session 294. This highly selective, 10-week program brings together senior law enforcement leaders from across the nation and around the world for intensive training in leadership, behavioral science, law, forensics, and physical fitness, with fewer than one percent of officers nationwide invited to attend. His graduation marked a significant professional milestone and demonstrated his commitment to continued growth and readiness to address the complex challenges of modern policing, bringing valuable knowledge and leadership back to serve the Collierville community.

In June, thanks to a generous donation from the Collierville Citizens Police Association and a grant from the Shelby County Commission, the **Collierville Police Department received a portable traffic light system to enhance traffic control, roadway safety, and incident response** across the community.



This year, the department successfully completed its 10th assessment through the **Commission on Accreditation for Law Enforcement Agencies (CALEA)**. CALEA is a nationally recognized accreditation program that evaluates law enforcement agencies against rigorous standards focused on best practices, accountability, transparency, and professional excellence. Successfully completing this milestone assessment reflects the department's continued commitment to high standards and continuous improvement. The department will formally receive its CALEA accreditation award in 2026, further reinforcing our dedication to professional policing and public trust.



In July, the Collierville Citizens Police Association raised funds to purchase upgraded weight room equipment for the department. Proceeds from 2024's Back the Blue Dinner were used to make this important investment in officer wellness, with the equipment available to all Collierville Police Department employees, including dispatch, jail, and administrative personnel. Physical fitness is a critical component of officer readiness, and this investment helps ensure our team remains healthy, resilient, and prepared to meet the demands of professional policing while supporting the safety of our community.

Another significant department accomplishment this year was the purchase of a **Lenco BearCat armored rescue vehicle through the Capital Improvement Program (CIP)**. The BearCat, manufactured by Lenco Armored Vehicles, will significantly enhance the department's operational capabilities during high-risk incidents, including barricaded subjects, armed encounters, and rescue operations. This investment is designed to better protect both citizens and officers by reducing exposure to danger during critical incidents. Delivery of the armored rescue vehicle is expected in early 2027.

# LAW ENFORCEMENT ACCREDITATION



The Collierville Police Department has successfully accomplished both national and state accreditation by meeting specific criteria that measures the professionalism, organizational, and overall readiness in law enforcement policy and procedures. These programs are intended to encourage cooperation, recognize professional standing, develop professional services and ensure public safety throughout the United States.

The Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations such as the International Association of Chiefs of Police (IACP). The Collierville Police Department received its first award of accreditation in 1995. Recently, the department was notified that it will be receiving its 10th award of accreditation from CALEA in April 2026 after a comprehensive review that was conducted in October of 2025.

The purpose of CALEA's Accreditation Program is to improve the delivery of public safety services, primarily by: maintaining a body of standards developed by public safety practitioners covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The CALEA Accreditation Process is a proven modern management model. Once implemented, it presents the Chief Executive Officer (CEO), on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery - regardless of the size, geographic location, or functional responsibilities of the agency.

***This accreditation program provides law enforcement agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards which:***

- Require an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- Provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- Require a preparedness program be put in place - so an agency is ready to address natural or man-made critical incidents.
- Are a means for developing or improving upon an agency's relationship with the community.
- Strengthen an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Can limit an agency's liability and risk exposure because it demonstrates that nationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- Facilitates an agency's pursuit of professional excellence.

The Collierville Police Department must maintain compliance with applicable standards, keep its proofs of compliance up-to-date, and live by the letter and spirit of those standards. To retain its recognition status, the agency is required to submit proofs of compliance to CALEA annually, the appropriate recognition continuation fees and a CALEA Agency Annual Report. The annual report, due by its anniversary date each year, includes a summary of the agency's recognition maintenance experience for the preceding year and a declaration of continued compliance with applicable standards. The Collierville Police Department manages its accreditation adherence through the use of an Accreditation Manager. The Accreditation Manager is responsible for reviewing current policies and procedures and comparing them with CALEA Standards. One of the most time-consuming tasks is accreditation file maintenance. With the high volume of files, approximately 450, coming in and out, it is necessary to utilize a tracking system. The CALEA Accreditation Software has proven to be of great benefit. The Accreditation Manager also tracks grants for the department.

The Tennessee Law Enforcement Accreditation Program (TLEA) is intended to provide Tennessee law enforcement agencies an avenue to advance the science and the art of police services by demonstrating that throughout the state commonly accepted standards are for the development and improvement of these services. Standards that are set forth in this program are not the maximum or minimum standards but are standards that will set apart agencies that wish to encourage and adhere to high professional standards furthering the law enforcement profession. These professional standards are a reflection of law enforcement agencies throughout the State of Tennessee and will enhance and assist each department in the operation and practices to promote and encourage adherence of all police officers to high professional standards of conduct and performance.

To achieve accreditation with TLEA, an agency voluntarily submits to a process of enhancing the agency's professionalism and effectiveness utilizing 160 law enforcement standards and participating in a thorough on-site assessment. The standards address a variety of areas including organizational, operational, safety, and budget management practices. The Collierville Police Department is in the fourth award process at this time.



**Bill Bradham**  
*Accreditation Manager*

Bill Bradham is the Collierville Police Department Accreditation Manager. He has fourteen years of experience in this position and has served in numerous roles over his thirty-one years of service. Bradham is trained as an assessor for Tennessee Law Enforcement Accreditation and mock assessor for the Commission on Accreditation for Law Enforcement Agencies (CALEA) and is a member of the Law Enforcement Accreditation Coalition of Tennessee (LEACT). The department is dual-accredited through both organizations managed by Bill Bradham.

# FBI NATIONAL ACADEMY

The FBI National Academy is a professional course of study for U.S. and international law enforcement leaders that serves to improve the administration of justice in police departments and agencies at home and abroad and to raise law enforcement standards, knowledge, and cooperation worldwide. Its mission is “to support, promote, and enhance the personal and professional development of law enforcement leaders by preparing them for complex, dynamic, and contemporary challenges through innovative techniques, facilitating excellence in education and research, and forging partnerships throughout the world.”

Leaders and managers of state and local police, sheriffs’ departments, military police organizations, and federal law enforcement agencies participate through an invitation-only nomination process. Participants represent every U.S. state, U.S. territories, and more than 150 international partner nations.

## Course of Study

For 10 classroom-hour weeks, four times a year, classes of some 250 officers take undergraduate and/or graduate college courses at the Quantico, Virginia campus in the following areas: law, behavioral science, forensic science, understanding terrorism/terrorist mindsets, leadership development, communication, and health/fitness. Officers participate in a wide range of leadership and specialized training, and they share ideas, techniques, and experiences with each other, creating lifelong partnerships that span state and national lines.

## “Yellow Brick Road”

Anyone who has attended the National Academy knows all about the “Yellow Brick Road,” the final (but optional) test of the fitness challenge. It consists of a 6.1-mile grueling run through a hilly, wooded trail built by the Marines. Along the way, the participants must climb over walls, run through creeks, jump through simulated windows, scale rock faces with ropes, crawl under barbed wire in muddy water, maneuver across a cargo net, and more. When (and if) the students complete this difficult test, they receive an actual yellow brick to memorialize their achievement. The course came to be known as the “Yellow Brick Road” years ago, after the Marines placed yellow bricks at various spots to show runners the way through the wooded trail. The overall fitness challenge began at the National Academy in 1981 and has evolved over the years. The FBI started awarding yellow bricks in 1988.

The Academy was created in response to a 1930 study by the Wickersham Commission that recommended the standardization and professionalism of the law enforcement departments across the U.S. through centralized training. With strong support from the International Association of Chiefs of Police and with the authority of Congress and the Department of Justice, the “FBI Police Training School” was born.

On July 29, 1935, the first session was held with 23 students in attendance. Courses at that time included scientific aids in crime detection, preparation of reports, criminal investigation techniques, and administration and organization. With the advent of World War II, courses were added in espionage and sabotage.

## *The following current CPD employees below have successfully completed the FBI National Academy:*

**Chief Dale Lane** | 226<sup>th</sup> Session | 2006

**Assistant Chief David Townsend** | 249<sup>th</sup> Session | 2012

**Chief Inspector Ken Rowlett** | 281<sup>st</sup> Session | 2022

**Inspector Matt Anderson** | 241<sup>st</sup> Session | 2010

**Inspector Ben Wardlow** | 260<sup>th</sup> Session | 2015

**Captain Sam Draper** | 294<sup>th</sup> Session | 2025



# FY2025 BUDGET

## \$21,673,640

# OPERATING BUDGET

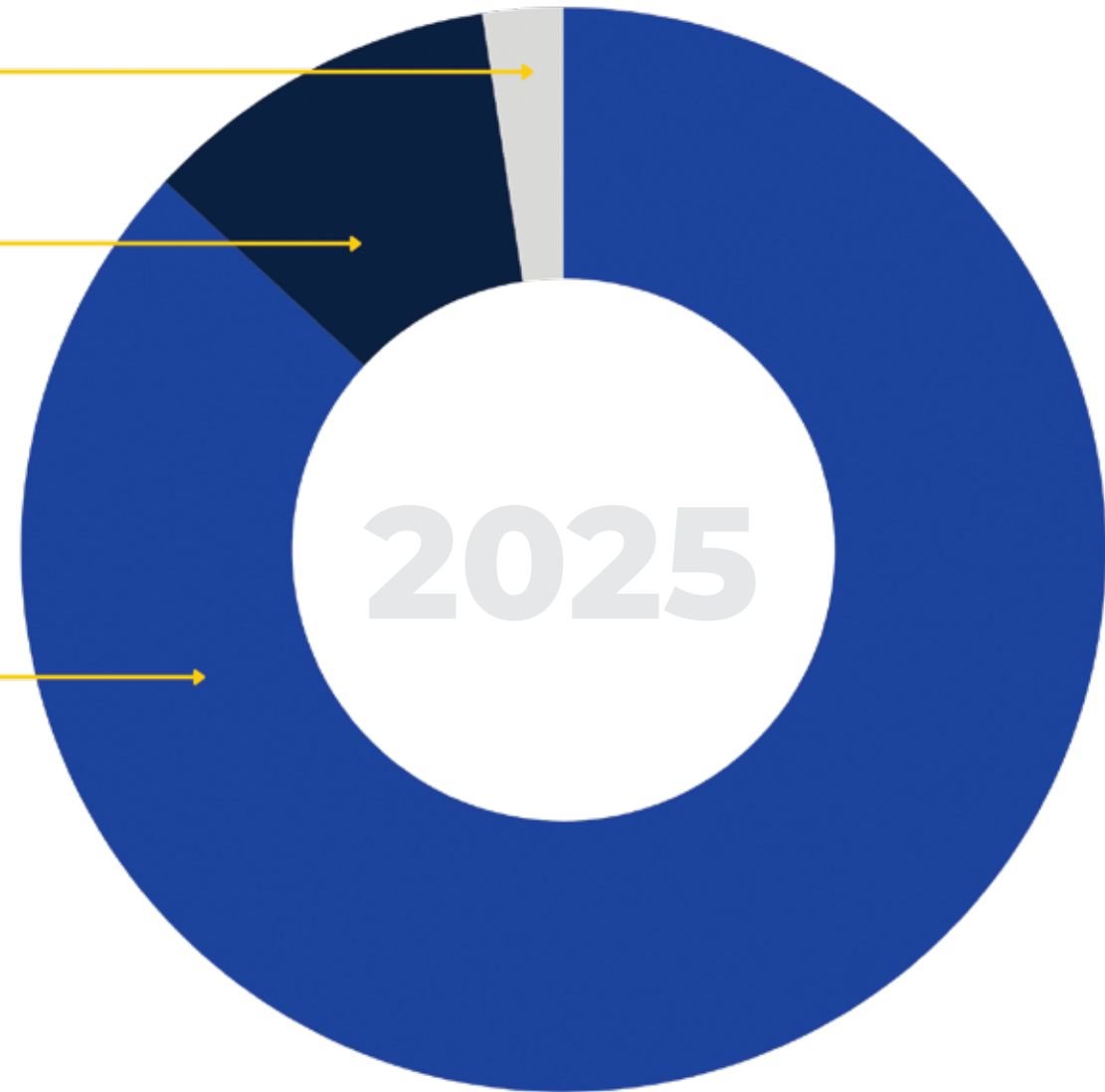
## BREAKDOWN



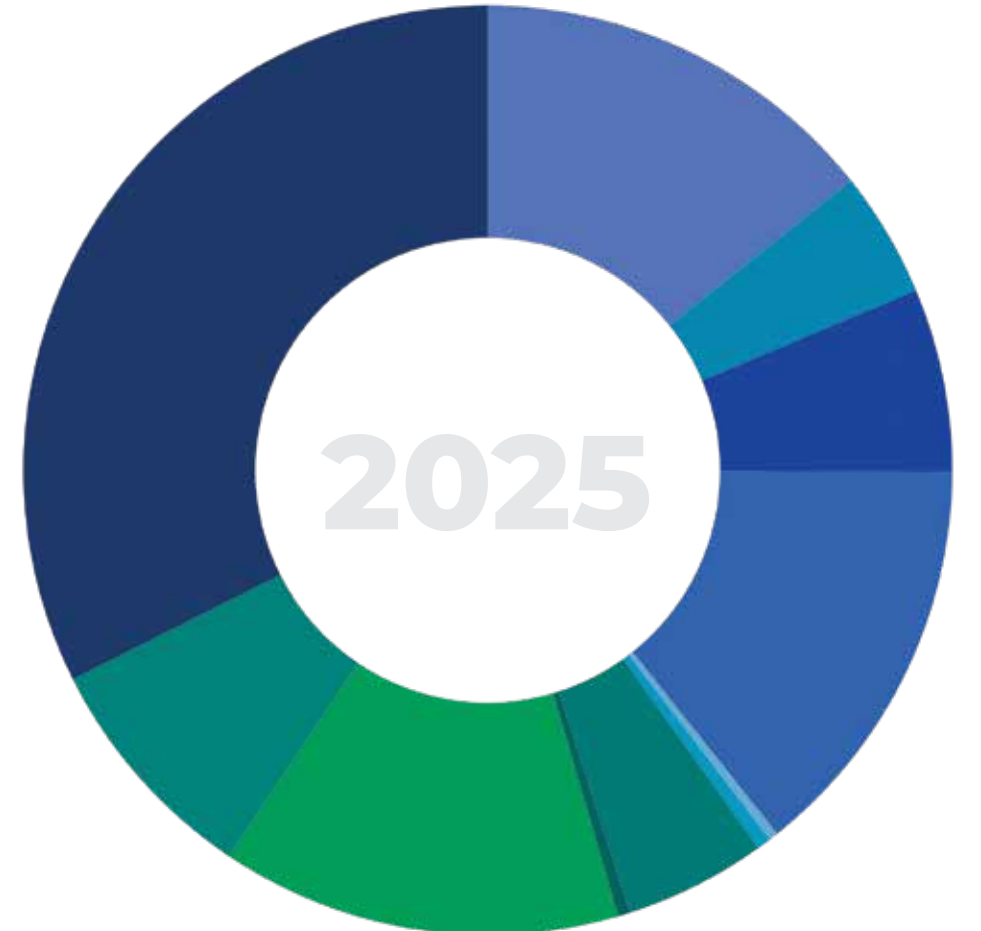
**Capital**  
\$519,437

**Operating**  
\$2,325,631

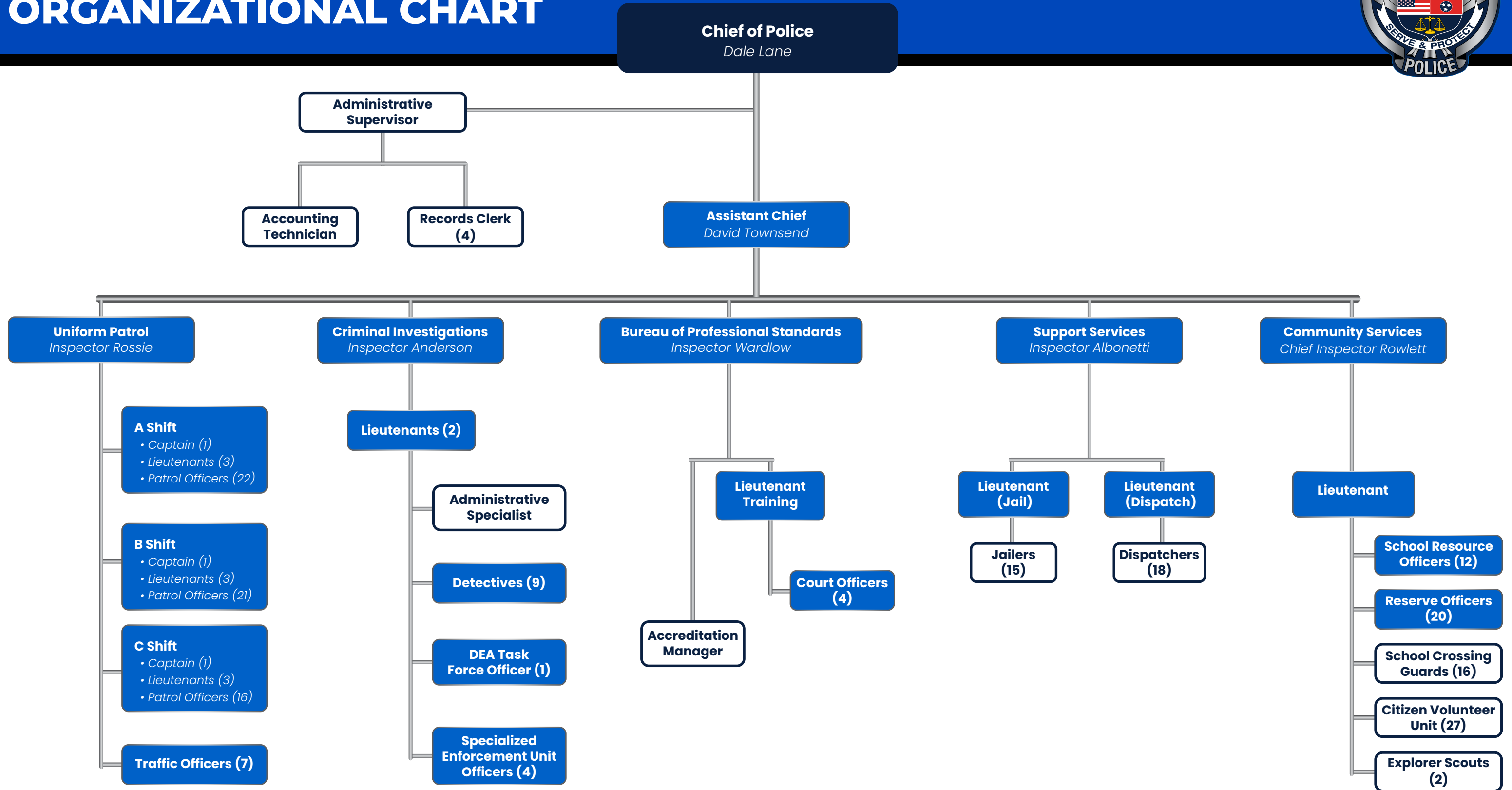
**Personnel**  
\$18,828,572



- **Fuel Costs**  
\$332,300
- **Vehicle Repairs**  
\$102,000
- **Uniforms**  
\$148,645
- **In-Car Camera System**  
\$330,816
- **GPS Software**  
\$7,500
- **NCIC Connection**  
\$11,250
- **Building Utility Fees**  
\$115,000
- **Radio Tower Maintenance**  
\$10,000
- **Town-Wide Radio System**  
\$324,000
- **Records Management System**  
\$190,000
- **Other**  
\$754,120



# DEPARTMENTAL ORGANIZATIONAL CHART



# UNIFORM PATROL DIVISION



The **Uniform Patrol Division** serves as the backbone of the department, standing as its largest and most visible force. Currently staffed with one Inspector, three Captains, nine Lieutenants, and 66 Officers, the division operates across three shifts, days, evenings, and midnights—to ensure seamless, real-time service to the citizens of the Town every day of the year.

As first responders to most calls for service, members of the Uniform Patrol Division encounter a wide range of scenarios during their shifts. From routine assistance to high-stakes emergencies, their role demands adaptability, quick thinking, and professionalism in every situation.

To deliver top-tier service in the face of uncertainty, officers in the Uniform Patrol Division receive training in various specialties, equipping them with the skills needed to handle any challenge. Whether responding to a critical incident or assisting a resident in need, these dedicated officers embody the department's commitment to excellence and community safety.

## Uniform Patrol Staff

- Inspector (1)
- Captains (3)
- Lieutenants (9)
- Patrol Officers (66)



**Inspector Chris Rossie**  
Uniform Patrol Division

Prior to joining the Collierville Police Department as an officer in 2005, **Inspector Chris Rossie** served as a Law Enforcement Explorer. Inspector Rossie was promoted to the rank of Lieutenant in 2015 and served as the jail administrator and later a patrol shift supervisor. In the Uniform Patrol Division, he has served as the Crisis Negotiation Team Coordinator and the Field Training Coordinator. In 2021, he was promoted to the rank of Captain where he served as a Patrol shift commander. He was promoted to the rank of Inspector on November 21, 2024. He is a graduate of the University of Tennessee-Chattanooga's Southeastern Leadership Academy through the Law Enforcement Innovation Center (LEIC). He was also awarded the Trilogy Award from FBI Law Enforcement Executive Development Association (LEEDA). Inspector Rossie also currently serves on the board of directors for the Tennessee Crisis Negotiators Association.



**Captain Hal Banks**  
Evening Shift Patrol  
Commander

**Captain Hal Banks** began his law enforcement career with the Collierville Police Department in 1984 as a reserve officer. Later that year, he transitioned to full-time status and served until 1986, when he returned to the department as a reserve officer. He remained in that role until 2010, when he once again became a full-time officer with CPD.

Upon returning to full-time service, Captain Banks was assigned to the Uniform Patrol Division on the evening shift, where he also served as a Field Training Officer. During this time, he was an active member of the Crisis Intervention Team (CIT), serving as a CIT officer.

In 2011, Captain Banks was named Collierville Police Department Officer of the Year in recognition of his exceptional enforcement efforts in DUI and narcotics investigations.

He was promoted to the rank of Lieutenant in 2013 and served as a supervisor in the Uniform Patrol Division, Communications Division, and Criminal Investigations Division. Captain Banks is certified as both a DUI Instructor and a STOPS Instructor and has played an active role in training officers throughout his career.

In December 2025, Hal Banks was promoted to the rank of Captain and currently serves as the Evening Shift Commander.



**Captain Sam Draper**  
Day Shift Patrol  
Commander

**Captain Sam Draper** joined the Collierville Police Department in 2013, beginning his career as a Patrol Officer. He was promoted to the rank of Lieutenant in 2019, where he served as a first-line supervisor in the Bureau of Professional Standards, Uniform Patrol, and Community Services.

In 2025, Captain Draper was promoted to the rank of Captain and currently serves as the Uniform Patrol Day Shift Commander. He also serves as the department's SWAT Commander.

Captain Draper holds a Bachelor of Arts degree in Criminal Justice from the University of Memphis and is a graduate of the 294th Session of the FBI National Academy.



**Captain Wes Green**  
Midnight Shift Patrol  
Commander

**Captain Wes Green** began his law enforcement career in 1992 as a Deputy with the Hardeman County Sheriff's Department before joining the Collierville Police Department in 1997. During his early years with CPD, he served as a Patrol Officer and SWAT Team member until his promotion to Lieutenant in 2008.

Captain Green served as a Lieutenant from 2008 to 2025, holding several key leadership roles including Patrol Shift Supervisor, SWAT Commander, Range Master, and Emergency Communications Lieutenant. While overseeing the Communications Center, he was nominated by 911 dispatchers and received the 2019 Supervisor of the Year Award from the Tennessee Emergency Number Association (TENA).

In February 2025, Captain Green was promoted to the rank of Captain and currently serves as the Midnight Shift Commander.





**Canine Unit (K9)**

The K9 Unit is currently comprised of three highly trained canines who are paired with an assigned handler. Each team rides, trains, and lives together for the duration of their relationship. Currently, the active canines are highly trained in narcotics detection as well as apprehension, making them the perfect option in a myriad of situations. These canines have greatly enhanced the division’s response to calls involving narcotics, violent encounters, and SWAT exercises.

**Crime Suppression Unit (CSU)**

Members of the Crime Suppression Unit tackle specialized enforcement in the areas of narcotics, vice and trending crimes that require special attention. Assigned members are often pulled for special assignments that require a focused attention outside of routine patrol duties. This includes plain clothes details for intelligence gathering as well as solutions to prevailing issues.

**Crime Scene Unit**

Various members of the Uniform Patrol Division have received training in processing crime scenes. This enables an efficient, one-stop response to most crimes where evidence has potentially been left behind. Officers operating within this specialty have received training in the areas of photography, latent fingerprint development/lifting, sketching and detailed reporting of all findings on a crime scene. Officers can also assist members of the Criminal Investigations Division on large-scale calls.

**Crisis Intervention Team (CIT)**

The Crisis Intervention Team is comprised of officers who have volunteered to receive specialized training in mental illness. This training enables officers to better understand and assist those affected by mental illness, as well as other calls where an individual is experiencing a time of crisis or uncertainty. Calls usually deal with issues surrounding general or undiagnosed mental illness, issues with adherence to a medicine regimen, suicidal parties or simply by request. This world-class program was designed in the Memphis area, and the well-known insignia worn by team members speaks volumes to citizens in the know.



**Crisis Negotiation**

Members chosen for training in crisis negotiation are chosen for their ability to communicate effectively, and the desire to do so under some of the most stressful situations encountered by law enforcement. Team members undergo specialized training in this discipline and are the first line of communication when the department is faced with a SWAT call, or any other situation where a dialogue is necessary for a peaceful resolution.

**Special Weapons & Tactics (SWAT)**

The Special Weapons and Tactics team members are specialists in their field who are trained to resolve high risk situations such as high-risk warrant service, hostage barricades and bomb threats. The team is also trained in dignitary protection. Aside from maintaining a high standard of physical fitness, operators have been trained in the use of special weapons, including explosive breaching. There are currently sixteen members attached to this effort.

**Strategic Tracking & Recovery Team (STAR)**

It is the mission of the department’s STAR team to locate missing individuals affiliated with criminal activity, disorientation, runaway scenarios, escape and natural or man-made disasters. Specially trained personnel have access to a network of contacts and resources, tailored to respond to calls in the woodland regions of the Town.

**Unmanned Aerial Systems Unit (UAS)**

The Collierville Police Department maintains an Unmanned Aerial Systems (UAS) Unit to enhance the efficiency and safety of department operations. The UAS Unit assists officers with locating missing or wanted persons, conducting field reconnaissance, providing site security, and assisting with crime scene investigations. The system can be deployed during both day and night operations to support a variety of public safety missions. Officers assigned to the unit have received specialized training and are licensed in the operation of unmanned aerial systems.

**Traffic Unit**

The Traffic Unit is assigned to the Uniform Patrol Division and consists of officers with specialized training in the investigation of serious injury and fatal traffic crashes. Officers assigned to the unit complete extensive training, including a total of six weeks of advanced coursework to become certified traffic reconstructionists. These officers are responsible for investigating many of the traffic crashes that occur within the Town of Collierville. Police motorcycles are also assigned to the Traffic Unit. Officers assigned to the motorcycles have completed a two-week police motorcycle training course at a nationally recognized training school. The Motorcycle Unit enhances the department’s ability to investigate crashes and conduct targeted traffic enforcement in congested areas and locations with a high number of traffic crashes.

# CRIMINAL INVESTIGATIONS DIVISION



The **Criminal Investigations Division (CID)** provides the Town of Collierville with multifunctional, professional, and skilled investigators who are available twenty-four hours a day, seven days a week. Detectives within the general assignment division not only handle all criminal investigations and interrogations, but also conduct employment background investigations for new employees. Other tasks which fall under the responsibility of the division include processing of all major crime scenes, and coordination of the Victim/Witness Assistance Program. Management and oversight of the department's property room is the responsibility of CID.

Several detectives are trained as property room technicians and ensure all property and evidence is properly stored and inventoried. Regular inspections and audits of the property room are conducted to ensure compliance with all policies and procedures. The Special Enforcement Unit is also run out of CID. This unit focuses on combating organized crime, narcotics, and vice operations.

The Criminal Investigations Division participates in one federal task force. A police officer from the division is assigned to the Memphis Field Office of the Drug Enforcement Administration where the officer serves as a federal task force officer. Participation in this task force allows the department to assist in the investigation of major drug cases which impact Collierville as well as the entire region.

During the year 2025, detectives were assigned 958 cases for investigation. In addition, 44 victim follow-up calls were made on cases that were not formally assigned. Detectives completed 49 employment background investigations for individuals attempting to gain employment within the department. Detectives provided child sexual abuse awareness training to all members of the department as part of annual in-service training.

## Criminal Investigations Staff

- Inspector (1)
- Lieutenants (2)
- Detectives (9)
- Police Officers (3)
- Administrative Assistant (1)



**Inspector  
Matt Anderson**  
*Criminal Investigations  
Division*

**Inspector Matt Anderson** joined the Collierville Police Department in February 2020 and was promoted to the rank of Captain in November 2021, where he served four years as a Patrol Shift Commander. In December 2025, he was promoted to Inspector and currently serves as the Division Commander of the Criminal Investigations Division, providing leadership and oversight of felony investigations, major case management, and investigative operations.

Inspector Anderson brings more than three decades of law enforcement experience to CPD. He began his career with the DeSoto County Sheriff's Department before serving 23 years with the Southaven Police Department, retiring in 2019 after 25 years of distinguished service. Throughout his career, he held numerous leadership and specialized assignments, including ten years on the SWAT team, seven years in the Criminal Investigations Division, six years as a Patrol Lieutenant, three years as a Patrol Captain, and three years as Deputy Chief. His diverse operational background provides him with a comprehensive understanding of patrol operations, investigative strategy, tactical response, and executive leadership.

In 2018, Inspector Anderson served as President of the Memphis Metropolitan Association of Chiefs of Police, reflecting the respect he has earned among regional law enforcement leaders and his commitment to interagency collaboration.

Inspector Anderson holds a Bachelor of Science degree in Criminal Justice and is a graduate of the FBI National Academy, Session 241 (2010). His career reflects a steadfast commitment to professional development, organizational excellence, and service to the community.

# BUREAU OF PROFESSIONAL STANDARDS DIVISION



The **Bureau of Professional Standards** oversees Departmental training, Accreditation, Special Projects, Internal Affairs Investigations and Court security. The Division's goal is to set and maintain the highest standards demanded by the profession with the goal of delivering quality service to the citizens of Collierville.

The Collierville Police Training Unit is dedicated to developing the skills, knowledge, and service delivery of sworn and civilian employees. The unit provides comprehensive training to ensure our citizens are provided quality, public safety services while being treated with professionalism, dignity, and respect. The Collierville Police Department Training Unit provides continuous training for all employees. The training includes but is not limited to firearms training, defensive tactics training, legal updates, along with a variety of training to address the ever-changing trends in Law Enforcement. The unit is responsible for ensuring all state training requirements are met.

## Bureau of Professional Standards Staff

- Inspector (1)
- Lieutenant (1)
- Accreditation Manager (1)



**Inspector Ben Wardlow**  
*Bureau of Professional Standards Division*

**Inspector Ben Wardlow** has proudly served the Collierville Police Department since 1997. Over the course of his distinguished career, he has demonstrated steady leadership, operational expertise, and a strong commitment to professional development. In 2021, he was promoted to the rank of Inspector, where he continues to play a key role in guiding departmental strategy and supporting organizational excellence.

Inspector Wardlow holds a Bachelor's degree in Criminal Justice from the University of Memphis. He is a graduate of the 260th Session of the FBI National Academy, one of the nation's premier executive leadership programs for law enforcement professionals. In addition, he is a graduate of the FBI Law Enforcement Executive Development School, further strengthening his expertise in leadership, organizational management, and strategic planning.

Inspector Wardlow's career reflects dedication to continuous improvement, leadership growth, and service to the Collierville community.

# SUPPORT SERVICES DIVISION



The Collierville Police Department **Support Services Division** is comprised of the Communications Center and Jail. The Communications Center is responsible for dispatching all calls for service for both the Police and Fire Departments. The Jail is responsible for processing and housing all prisoners that are arrested by Collierville Police Officers.

## Support Services Staff

- Inspector (1)
- Lieutenants (2)
- Dispatchers (18)
- Jailers (15)



**Inspector  
Mike Albonetti**  
*Support Services Division*

**Inspector Mike Albonetti** began his law enforcement career with the Collierville Police Department in June 1985. After graduating from the Tennessee Law Enforcement Training Academy in November 1985, he was assigned to the Patrol Division, where he quickly established himself as a dedicated and proactive officer.

In 1990, he was promoted to Sergeant and assigned to the Traffic Unit, where he played a key role in traffic enforcement, crash investigation, and roadway safety initiatives. Five years later, he was promoted to Lieutenant, serving as a Patrol Division Supervisor while also commanding the Traffic Unit. In this role, he was responsible for overseeing daily patrol operations, supervising personnel, and ensuring effective service delivery to the community.

In 2008, Inspector Albonetti was promoted to Captain and became Commander of the Special Operations Division. Throughout his command tenure, he led several critical divisions within the department, including the Uniform Patrol Division, Community Services Division, and Support Services Division. His leadership helped shape operational strategy, strengthen community partnerships, and enhance departmental efficiency across multiple service areas.

In 2021, he was promoted to the rank of Inspector, continuing his legacy of executive leadership within the department. Over the course of his distinguished career spanning four decades, Inspector Albonetti has earned certifications in SWAT, DUI enforcement, Traffic Operations, K-9, Emergency Vehicle Operations (EVOC), Department Training Officer, and Ethics Instruction. His broad technical expertise and deep institutional knowledge have made him a respected leader, mentor, and trusted advisor within the organization.

Inspector Albonetti's career reflects long-standing commitment, professional growth, and unwavering service to the Collierville community.

Communications Center

The Communications Center serves as the vital nerve center for all emergency services within the Town of Collierville, seamlessly connecting to neighboring municipalities to ensure a coordinated response. This essential unit is tasked with handling both emergency and non-emergency calls, processing critical information, and directing valuable resources to where they are needed most.

As a certified Public Safety Answering Point (PSAP), the Communications Center is staffed by a dedicated team of 18 highly trained professionals. These experts manage next-generation 911 calls and text messages, supporting the Collierville Police Department, Fire Department, Emergency Medical Services (EMS), and Emergency Management. Equipped with six state-of-the-art consoles, the center facilitates real-time communication with departments across the town, including Public Works, Parks and Recreation, Animal Control, and Code Enforcement.

Beyond Collierville, the PSAP team collaborates with agencies across Memphis, Shelby County, Germantown, Bartlett, Piperton, Fayette County, Marshall County, the Tennessee Highway Patrol, and even the Hospital Wing air ambulance service. Dispatchers are equipped to access crucial resources such as the National Crime Information Center (NCIC), the Shelby County Jail Management System, and the Police Department Incident Reporting System, ensuring they deliver timely, accurate support during emergencies. Additionally, they regularly test the town's warning sirens, a critical safety measure for severe weather and other crises.

A state-of-the-art backup facility, located at a separate site, mirrors the capabilities of the primary Communications Center. This redundancy guarantees uninterrupted service and unwavering public safety, even in the event of unforeseen disruptions.

In 2025, the Communications Center exemplified its efficiency and dedication, handling an impressive 84,134 phone calls and generating 57,963 Computer-Aided Dispatch (CAD) entries. The current Communications Center, which opened on August 20, 2003, stands as a testament to Collierville's commitment to safety and innovation, serving as the backbone of emergency response and community well-being.



Jail

The Collierville Police Department Jail serves as a maximum 72-hour holding facility, certified as a Type 2 facility by the Tennessee Corrections Institute (TCI). By regulation, inmates cannot be housed longer than 72 hours. If custody exceeds this time frame, inmates are transferred to an off-site facility managed by Shelby County, where they are temporarily held on behalf of our agency.

Staffing the Jail is a dedicated team of 15 Jailers and one Police Lieutenant, ensuring around-the-clock operations. The facility has a maximum capacity of 51 inmates, though the average daily population is approximately nine. Among the staff, three Jailers are certified Facility Training Officers, tasked with onboarding and training new hires to maintain high standards of operation.

The Jail undergoes an annual inspection by the Tennessee Corrections Institute to ensure compliance with state-mandated standards. This rigorous review underscores the department's commitment to providing a secure and professionally managed facility.

Operating 24/7, the Jail is an integral support component of the Uniform Patrol Division. Jailers perform a wide range of duties, including feeding inmates, maintaining order, and monitoring the Police Department campus through the Jail Control Center's security systems.

In 2025, the Jail processed a total of 3,178 prisoners, averaging 265 bookings per month. These statistics highlight the facility's vital role in the Collierville Police Department's mission to maintain public safety and effective law enforcement operations.



# COMMUNITY SERVICES DIVISION



The Collierville Police Department's **Community Services Division** is a dynamic and dedicated unit that plays a vital role in fostering positive relationships between the police force and the community it serves. Comprised of several integral components, this division is committed to enhancing public safety, engagement, and collaboration.

## Community Services Staff

- Inspector (1)
- Lieutenant (1)
- Explorer Scouts (23)
- Reserve Officers (4)
- School Resource Officers (12)
- Citizen Volunteer Program (27)
- School Crossing Guards (16)



**Chief Inspector  
Kenneth Rowlett**  
*Community Services  
Division*

**Chief Inspector Kenneth Rowlett** began his service to the Collierville community in 1995 as a Police Explorer, demonstrating an early commitment to law enforcement and public service. He was hired as a jailer in 1999 and became a sworn police officer in 2003. Over the course of his career, he has steadily advanced through the ranks—promoted to Lieutenant in 2008, Captain in 2018, Inspector in 2021, and Chief Inspector in 2025.

Throughout his career, Chief Inspector Rowlett has served in a variety of critical operational and leadership roles. He was a longstanding member of the department's SWAT Team, including more than seven years as SWAT Team Commander, where he led tactical operations, training, and high-risk incident response. He also served as the department's Range Master and continues to instruct officers in firearms proficiency and use-of-force training, helping ensure the department maintains the highest standards of readiness and accountability.

As a Division Commander, Chief Inspector Rowlett has overseen both the Uniform Patrol Division and the Criminal Investigations Division, two of the department's most operationally complex units. He currently serves as Division Commander of the Community Services Division, where he focuses on community engagement, strategic partnerships, and public safety initiatives. In addition to his divisional responsibilities, he assists in the management and oversight of the department's budget, contributing to long-term planning and fiscal stewardship.

Chief Inspector Rowlett holds a Bachelor of Arts degree in Criminology from Arkansas State University and is a graduate of the 281st Session of the FBI National Academy—one of the nation's premier executive leadership programs for law enforcement professionals. Chief Inspector Rowlett's career reflects progressive leadership, tactical expertise, and a deep, longstanding commitment to the Collierville Police Department and the community it serves.



**Explorer Scouts**

Our division proudly hosts **Explorer Scouts**, a youth program designed to introduce young individuals to the world of law enforcement. Through hands-on experiences, training, and mentorship, Explorer Scouts develop valuable skills and a deep understanding of the principles of community policing.

**Reserve Police Officers**

The division includes **Reserve Police Officers** who contribute their time and expertise on a voluntary basis. These officers, while not full-time, bring a wealth of experience and dedication to assist in various law enforcement activities, providing additional support to ensure the safety and well-being of our community.

**School Resource Officers (SRO)**

A **School Resource Officer (SRO)** serves as a law enforcement professional assigned to work within a school setting, playing a multifaceted role that extends beyond traditional law enforcement duties. The primary responsibility of an SRO is to ensure the safety and security of students, faculty, and staff within the school environment. This involves establishing a visible presence, monitoring school grounds, and responding promptly to any security concerns or incidents. Importantly, SROs aim to build positive relationships with students and staff, serving as approachable figures for both safety and mentorship. Beyond security, SROs are actively involved in promoting a positive school climate. They engage in educational initiatives, delivering presentations on topics like drug prevention, cyberbullying awareness, and overall safety. SROs also collaborate with school administrators to address potential issues before they escalate, emphasizing preventive measures and community building. While SROs are trained law enforcement officers, their approach within the school is often geared towards fostering a supportive and trusting relationship with students. This dual role aims to create a safe and conducive learning environment while instilling a sense of trust and cooperation between law enforcement and the school community.

**Citizen Volunteer Program**

Community involvement is at the heart of our division’s mission. The **Citizen Volunteer Program** offers opportunities for residents to actively participate in community policing efforts. Volunteers contribute their time and skills, playing a crucial role in various initiatives, events, and outreach programs that strengthen the bond between law enforcement and the community.

**School Crossing Guards**

A **school crossing guard** plays a crucial role in ensuring the safety of students as they navigate their way to and from school. Positioned at designated crosswalks near educational institutions, their primary responsibility is to assist children in safely crossing the street. School crossing guards are often present during peak times, such as when school starts and ends, to manage the flow of both pedestrian and vehicular traffic. In addition to their traffic management duties, crossing guards also serve as positive role models for students, fostering a sense of community and reinforcing the importance of road safety.

Through the collective efforts of Explorer Scouts, Reserve Police Officers, School Resource Officers, School Crossing Guards, and Citizen Volunteers, the Community Services Division strives to build a safer and more connected community. With a focus on engagement, education, and collaboration, the division exemplifies the department’s commitment to fostering positive relationships and ensuring the well-being of all residents.



# 2025 DEPARTMENTAL STATISTICS



Violent Crime	2025*	2024	2023	2022	2021
Aggravated Assault	75	67	53	59	54
Forcible Rape	2	3	1	7	4
Murder	0	0	4	0	2
Robbery	7	8	10	9	5
Property Crime	2025*	2024	2023	2022	2021
Arson	1	1	1	1	2
Auto Burglary	44	51	98	81	144
Burglary	42	50	43	49	43
Larceny (all includes shoplifting)	405	514	553	459	546
Motor Vehicle Theft	52	60	54	27	59
Shoplifting	232	308	288	198	164
Traffic	2025*	2024	2023	2022	2021
Accidents	1,209	1,280	1,218	1,173	1,198
Fatalities	5	2	0	0	1
DUI	222	198	93	123	120
Demographics	2025*	2024	2023	2022	2021
Population Estimate	55,789	54,230	53,406	52,975	52,834
Officers	117	114	114	112	109
Offense Total	1,733	1,744	1,784	2,085	2,008
Number Cleared	1,094	974	955	1,254	1,208
Percent Cleared	63.13%	55.85%	53.53%	60.14%	60.16%
Arrests Made	2,811	2,640	2,079	1,871	1,458

\*2025 Preliminary data. Final crime statistics will be certified by the Tennessee Bureau of Investigation (TBI) in April and may change as investigations are completed.



It is the policy of the Collierville Police Department to record and investigate fully, each verbal or written complaint or allegation of misconduct against members of the Department. After an investigation is completed, it is assigned a disposition classification.

Those dispositions / classifications are:

- **Exonerated**  
The incident did occur, but the conduct or performance of the employee was found to be lawful and proper.
- **Sustained**  
The allegation is supported by enough evidence to justify a conclusion that the alleged misconduct occurred.
- **Not Sustained**  
There is insufficient evidence to either prove or disprove the allegation(s).
- **Unfounded**  
The investigation revealed that the incident or allegation(s) did not occur.
- **Exceptional**  
The investigation was discontinued because the employee left the department, there was a settlement of the allegation, or there is a legal bar to completing the investigation.

**Crash Types**

Property Damage	1,063
Personal Injury	141
Fatal	5
DUI Related	23
<b>Total</b>	<b>1,280</b>

**Traffic Citations**

Regular Citations	7,063
Courtesy Warnings	15,397
<b>Total</b>	<b>22,460</b>

**DUI Statistics**

Day Shift	9
Evening Shift	69
Midnight Shift	114
<b>Total</b>	<b>198</b>

**Top Five Crash Locations**

Poplar @ Byhalia	61
Poplar @ Houston Levee	59
Poplar @ Market	51
Hwy 385 @ Byhalia	51
Hwy 385 @ Houston Levee	45

**Top Injury Crash Locations**

Hwy 385 @ Houston Levee	9
Poplar @ Houston Levee	6
Poplar @ Byhalia	6
Byhalia @ Winchester	5
Hwy 385 @ Byhalia	4

During the 2025 calendar year, the Collierville Police Department made a minimum of 50,287 stops or contacts with the public. From those contacts the Department received forty (40) complaints on its personnel. In each instance, investigations were conducted by supervisory staff. Some complaints referenced more than one policy violation or multiple officers on one complaint.

Below are the statistical breakdowns of each complaint:

- Exonerated: 38
- Sustained: 5
- Not Sustained: 0
- Unfounded: 4
- Exceptional: 0

During the 2025 calendar year, the Collierville Police Department's Professional Standards Division conducted three (3) administrative internal affairs investigations.

Below are the statistical breakdowns of each complaint:

- Exonerated: 2
- Exceptional: 1

# DEPARTMENTAL AWARDS



The Collierville Police Department SWAT Team placed third out of sixteen teams at the Mississippi-Tennessee Tactical Officers Association (MTOA) Showdown in October 2025. This regional competition brought together SWAT teams from across Mississippi and Tennessee and challenged participants through a series of tactical and skills-based events. Competitions and advanced training opportunities like this sharpen critical skills, strengthen teamwork, and ensure teams remain prepared to respond effectively to real-world, high-risk situations.

Congratulations to the CPD Jail staff on once again earning recertification from the Tennessee Corrections Institute in September 2025. The Collierville Police Department Jail is a TCI-certified Type II, 72-hour holding facility with a capacity of 51 inmates and is staffed by a dedicated team of 15 jailers and one police lieutenant. In 2024 alone, the facility processed 2,640 prisoners—an average of 220 bookings per month—while maintaining a daily population of just nine. This successful recertification reflects the professionalism, training, and commitment of our jail staff, whose around-the-clock efforts are essential to CPD's mission of maintaining safety, security, and public trust.

In August, at the 55th Annual Tennessee Association of Chiefs of Police Awards Banquet, Assistant Chief Jeff Abeln was posthumously awarded the 2025 TACP President's Award—one of the highest honors presented by the Tennessee Association of Chiefs of Police. The award recognizes individuals who have made an extraordinary impact on the law enforcement profession through leadership, vision, and service to their community. It was also a special honor for the Collierville Police Department Honor Guard to present the colors, an opportunity Chief Abeln himself helped make possible while working with TACP prior to last year's banquet. Chief Lane proudly accepted the award on behalf of Chief Abeln's family, paying tribute to his dedication and lifelong commitment to public safety.



## 2025 Officer of the Year

Congratulations to **Detective Jonathan Watts**, 2025 Officer of the Year! Detective Watts was honored at the recent Back the Blue Banquet hosted by the Collierville Citizens Police Association. Serving the Collierville community since 2005, he is a key member of the Criminal Investigations Division, consistently maintaining one of the division's highest case closure rates while also overseeing the department's property and evidence—an especially demanding responsibility he handles with exceptional professionalism and attention to detail. His dedication, work ethic, and commitment to service exemplify the mission of the Collierville Police Department to serve with honor, integrity, and excellence.

## Chief's Reserve Officer of the Year

A huge thank you to Reserve Police Officer **Alan Phelps**. Officer Phelps volunteered an impressive 279 hours with the Collierville Police Department last year. His dedication, commitment, and willingness to go above and beyond truly make a difference in our department and community.

## Chief's Explorer of the Year

We are happy to announce that **Cameron Scott** has been awarded the Chief's Explorer Award for 2025, recognizing his hard work with the Collierville Police Department.

## Chief's CVP Member of the Year

Congratulations to Citizen Volunteer Program member **Ron Lipe**, who has been named the 2025 Chief's CVP Member of the Year! Ron represents the very best of our CPD Volunteer Program, dependable, professional, and always willing to step up wherever needed. His commitment to serving the Collierville community alongside our officers does not go unnoticed.

Our Citizen Volunteers play an important role in supporting the Collierville Police Department through community events, administrative assistance, traffic support, and countless behind-the-scenes efforts that help keep our department running smoothly. Ron, thank you for your dedication and the example you set for others.

## LIFE SAVED AT THE YMCA

In December of 2025, Collierville Police Officers Grant Smith and Leonard Landers responded to a medical emergency at the YMCA located at 1185 Schilling Blvd. East.

Upon arrival, officers found YMCA lifeguards actively administering CPR to an unresponsive adult female who had been pulled from the hot tub. Officer Smith immediately located the AED and Ambu Bag and began applying the AED pads while CPR continued.

The AED advised continued CPR. Officer Smith performed chest compressions while Officer Landers assisted with ventilations using the Ambu Bag. After approximately one minute, officers were able to detect a strong pulse and observed the patient begin to regain consciousness.

Collierville Fire Department arrived shortly thereafter and assumed medical care. The patient was transported to the hospital for further treatment.

The quick thinking, teamwork, and decisive actions of Officers Smith and Landers, as well as the lifeguards, directly resulted in saving a life. Chief Lane presented both officers with the department's Lifesaving Medal in recognition of their actions. Additionally, both officers were named Employees of the Month for December.





# EMPLOYEE OF THE MONTH

JANUARY



Officers Skinner & Stokes

FEBRUARY



Officer Spain

MARCH



Jailer Jeans

APRIL



Detective Kimbrell

MAY



Officer Murphy

JUNE



Officer Renner

JULY



Detective J. Watts

AUGUST



Lieutenant Marr

SEPTEMBER



Officer Magnuson

OCTOBER



Detective Kimbrell, Officers Tapp & Brister

NOVEMBER



Accreditation Manger Bill Bradham

DECEMBER



Officers Landers & G. Smith

# DEPARTMENTAL PROMOTIONS



## **Captain Matt Anderson to Inspector**

Inspector Matt Anderson was promoted from Captain to Inspector. He joined CPD in 2020 following a 25-year career with the Southaven Police Department, retiring as Deputy Chief. He holds a bachelor's degree in Criminal Justice and is a graduate of the FBI National Academy, Session 241. At CPD, he has served as a School Resource Officer and as a Uniform Patrol Shift Commander. He is assigned to the Criminal Investigations Division.

## **Lieutenant Hal Banks to Captain**

Captain Hal Banks began his career with CPD in 1984 and returned as a full-time officer in 2010 after continuing service as a reserve officer. He was named the 2011 Officer of the Year for his work in DUI and narcotics enforcement and was promoted to Lieutenant in 2013. He has served as a Field Commander in Uniform Patrol, Manager of the Communications Center, and Supervisor in Criminal Investigations. As a Captain, he will serve as a Shift Commander in the Uniform Patrol Division.

## **Officer Corey Traugher to Lieutenant**

Lieutenant Corey Traugher began his law enforcement career in 2007 with the Rossville Police Department and joined CPD in 2020. He has served as a department and specialized instructor, Field Training Officer, Crime Scene Technician, Crisis Intervention Team member, and achieved the designation of Master Patrol Officer. He now serves as a Field Commander in the Uniform Patrol Division.

## **Officer Shepard Taylor to Lieutenant**

Lieutenant Shepard Taylor began his career in 1993 with the University of Memphis Police Department and joined CPD in 1999. His career has focused on traffic enforcement and safety education. He is a certified traffic crash reconstructionist, motorcycle and DUI enforcement instructor, and has been heavily involved in Tennessee Highway Safety Office grants. He was named Officer of the Year in 2007 and received the Distinguished Service Medal in 2024.

## **Inspector Kenneth Rowlett to Chief Inspector**

Inspector Kenneth Rowlett was promoted to Chief Inspector. Chief Inspector Rowlett began serving the Collierville community in 1995 as a Police Explorer, was hired as a jailer in 1999, and became a sworn officer in 2003. Throughout his career, he steadily advanced through the ranks, serving as Lieutenant, Captain, and Inspector while leading in critical roles such as SWAT Team Commander, Range Master, and Division Commander over Uniform Patrol, Criminal Investigations, and Community Services. He also assists with departmental budget oversight and strategic planning. Chief Inspector Rowlett holds a Bachelor's degree in Criminology from Arkansas State University and is a graduate of the 281st Session of the FBI National Academy.

## **Officer Andrew Gross to Detective**

Officer Andrew Gross was promoted to the rank of Detective. Detective Gross joined the Collierville Police Department in October 2021 after serving more than four years as an officer with the Memphis Police Department.

# DEPARTMENTAL RETIREMENTS



## **Jackie Ackerman**

*Administrative Supervisor*

Joined CPD on July 6, 1999, and retires with 26 years of service. Jackie has served as the supervisor over the CPD Records Unit and has guided many of the administrative functions essential to the daily operations of the department.



## **Lieutenant Jeff Dwyer**

Joined CPD on February 16, 1995, and retires with over 30 years of service. Lt. Dwyer has served in the Traffic Unit, Crisis Negotiator Unit, and as a Field Training Officer. Promoted in 2002, he served as a Field Commander in the Uniform Patrol Division and later as the Manager of the Jail Unit. He was also instrumental in creating the Strategic Tracking and Recovery (STAR) Team. Officers specialized in search and rescue skills are members of the STAR unit, which is unique within local law enforcement. This highly trained team focuses exclusively on the art of visual tracking for search and rescue missions or criminal activity cases.



## **Inspector Scott Young**

Joined CPD on September 11, 1995, and retires with over 30 years of service. Inspector Young has served as a Patrol Officer, School Resource Officer, and Detective before being promoted to Lieutenant in 2006. From 2006 to 2021, he served as a Patrol Field Commander, Traffic Unit Commander, Communications Unit Manager, and Criminal Investigations Supervisor. In 2021, he was promoted to Captain and served as a Uniform Patrol Shift Commander. His most recent promotion in 2024 elevated him to Inspector, where he served as the Criminal Investigations Division Commander until retirement.




CPD Headquarters (156 N Rowlett) and all Collierville Fire Stations are "Safe Havens" for mothers to bring their unwanted newborn babies.

See more info and other locations at:  
[www.secretsafepacetn.org](http://www.secretsafepacetn.org)



## COLLIERVILLE POLICE DEPARTMENT HEADQUARTERS

 156 N. Rowlett, Collierville, TN 38017

 office: 901.457.2500 | dispatch: 901.853.3207  
emergency: 911

 [ColliervillePolice.org](http://ColliervillePolice.org)

Collierville Police accepts anonymous tips for on going criminal activity. To submit your anonymous, text CPDTIP and your message to 847411.

